

QUICK USER GUIDE TO ORDERING ONLINE



REGISTER

Visit nutriciahomeward.co.uk

Click on 'REGISTER'.



Click on 'Single Patient Sign Up'



Complete details and then Nutricia Homeward will email you to verify your email address and confirm your details.

Once you have registered, Nutricia Homeward will email you every month to remind you to place your order.

Choosing to order online will not change the date of your monthly delivery.



PLACING AN ORDER

Visit nutriciahomeward.co.uk

Click on 'LOGIN'.



Enter user name (your email address) and password (remember your password is case sensitive).

Click on 'My Next Order'.





If you need to reset the figures you have entered click on 'RESET ORDER'.

If you don't need a delivery this month click on 'NO ORDER REQUIRED' and select the reason in the pop-up box.

Order S11382550 Delivery Details Your next delivery is due: 11/04/2019 Nutricia Ltd Delivery Address: Newmarket Avenue White Horse Business Park Trowbridge, Wiltshire Delivery Instructions: If out please leave in porch

Please tell us the stock that you have left for each item. Input the figure in the "Items left" field



Order

Item Description	Product Code	28 Days Supply	Items left?	We will send	Item not required
NUTRISON 1000 COMPLETE MULTI FIBRE LIQ 1000ml PACK	54547	28			x
FLOC INFINITY PACK SET W/O DC Y-PORT ENF	95347	28			x
60ml DASH3 SYRINGE 7 DAY ENFIT	113807	4			x

The below products are on your requirements, however, they are not due for delivery this time. If you require any of these items please contact us at nutriciahomeward@nutricia.com.

Product Code	Item Description	Frequency	Quantity	
94814	CH10 FLOCARE G-TUBE ENFIT	Every 3 Orders	1	
	CON	ITINUE		

If you need additional stock as a buffer amount or other queries related to your order or list of products, please contact us at nutriciahomeward@nutricia.com.

Enter the amount you have remaining in 'Items Left?' box for each product. The system will work out how much to send you, if you want to over-ride this, put in how much you need in the 'We will send' box.

If you don't require an item just click 'X' under 'Item not required' and select the reason in the pop-up box.



Order S11382550

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Nutricia Ltd

Delivery Address:

Newmarket Avenue

White Horse Business Park Trowbridge, Wiltshire

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Once you have input everything press 'CONTINUE'.

On your confirmation page click 'CONTINUE' and then 'FINISH'.



CONFIRMATION

Your confirmed order will show your delivery date and address, along with products ordered; you will also receive an email confirmation.

MY ORDER HISTORY

Allows you to view your previous orders (the last 12).



MY DETAILS

Allows you to view and update your personal details

My Next Order My Order History My Details News

ANY QUESTIONS PLEASE CONTACT US ON nutricia.homeward@nhs.net or 0800 093 3672

This information is intended for patients, and carers, registered with Nutricia Homeward.

Nutrison 1000 Complete Multi Fibre is a Food for Special Medical Purposes for the dietary management of disease related malnutrition in patients with low energy and/or low fluid requirements and must be used under medical supervision.

Nutricia Advanced Medical Nutrition White Horse Business Park Trowbridge, Wiltshire BA14 OXQ

