HOW TO DOWNLOAD THE NUTRICIA HOMEWARD APP

The Nutricia Homeward App will allow your managing healthcare professional or your Nutricia Homeward Nurse to arrange video calls with you.
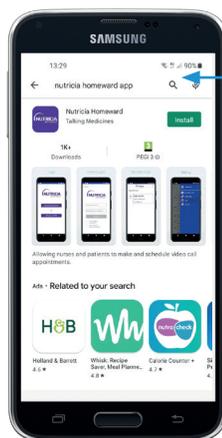
iPhone STEP ❶

Access the App Store on an **iPhone**

Using the search function (bottom right) enter **Nutricia Homeward** in the search box

Press **GET** to download the app

Press **OPEN** to open the app

Android phone STEP ❶

Access the Google Play Store on an **android phone**

Using the search function (top right) enter **Nutricia Homeward** in the search box

Press **INSTALL** to download the app
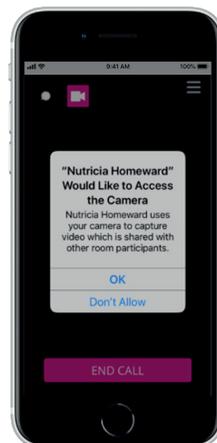
Press **OPEN** to open the app

STEP ❷

Click the first box **Are you a PATIENT?** to confirm you are a patient

STEP ❸

Your Nutricia Homeward Nurse will provide the unique **ID** and **password** to login

You must tick to confirm you have read and agreed to the Privacy Policy and T&Cs before login
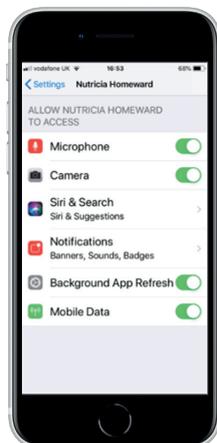
STEP ❹

You need to set up camera and microphone access, and receive appointment notification

On the first call, allow the app to access your camera and microphone by choosing **OK** both times
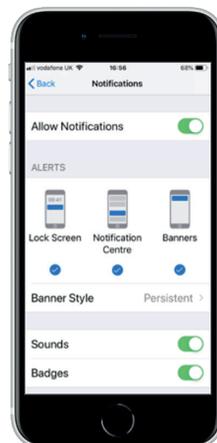
STEP ❺

Go into **SETTINGS**

Scroll down until you come to the Nutricia Homeward app
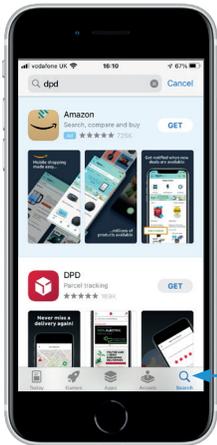
STEP ❻

Go into **NOTIFICATIONS**

STEP ❼

We recommend using the following options:

Allow notifications = On

Banner style = Persistent

Sounds = On

Badges = On

Show previews = Always

Notification grouping = Off
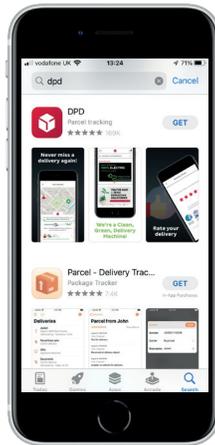
HOW TO DOWNLOAD THE DPD APP

Nutricia Homeward deliveries are made either by DPD or by a Nutricia Homeward driver. Downloading the DPD App means you can easily update your delivery instructions.
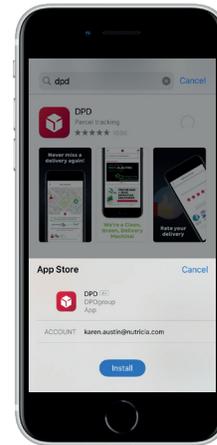
iPhone STEP ❶

Access the App Store on an **iPhone**

Using the search function (bottom right) enter **DPD** in the search box

iPhone STEP ❷

Press **GET** to download the app

iPhone STEP ❸

Press **INSTALL** and then press **OPEN** open the app
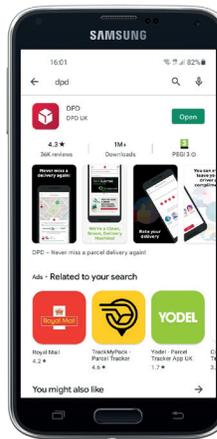
Android phone STEP ❶

Access the Google Play Store on an **android phone**

Using the search function (top right) enter **DPD** in the search box

Android phone STEP ❷

Press **INSTALL** to download the app

Android phone STEP ❸

Press **OPEN** open the app

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NUTRICIA
LIFE-TRANSFORMING NUTRITION