HOW TO DOWNLOAD THE NUTRICIA HOMEWARD APP

The Nutricia Homeward App will allow your managing healthcare professional or your Nutricia Homeward Nurse to arrange video calls with you.

iPhone STEP **1**



Access the App Store on an **iPhone**

Using the search function (bottom right) enter **Nutricia Homeward** in the search box

Press **GET** to download the app

Press **OPEN** to open the app

Android phone STEP **0**



Access the Google Play Store on an **android phone**

Using the search function (top right) enter **Nutricia Homeward** in the search box

Press **INSTALL** to download the app

Press **OPEN** to open the app

STEP 🕑



Click the first box **Are you a PATIENT?** to confirm you are a patient

Go into

SETTINGS

Scroll down

the Nutricia

Homeward

until you

come to

app

STEP 🕄



Your Nutricia Homeward Nurse will provide the unique **ID** and **password** to login You must tick to confirm you have read and agreed to the Privacy Policy and T&Cs before login

Go into

NOTIFICATIONS

STEP **4**



You need to set up camera and microphone access, and receive appointment notification

On the first call, allow the app to access your camera and microphone by choosing **OK** both times

STEP **G**

will yod.	ifone UK 🌩 16:48	68% 🔳
	Settings	
	Nutricia Homeward	>
2	One Planet One Health	>
	OneDrive	>
٩	OneNote	>
	Pages	>
l	Passport	>
\$	Pulse Secure	>
C	SAP Concur	>
۲	Spotify	>
train	Trainline	>

STEP **6**

Microphone Camera Camera Siri & Search Siri & Search Siri & Suggestions Notifications Notifications Banners, Sounds, Badges Background App Refresh	ALL TO	OW NUTRICIA HOMEWARD ACCESS	
Camera Siri & Search Siri & Suggestions Notifications Banners, Sounds, Badges Background App Refresh	٠	Microphone	
Siri & Search Siri & Suggestions 3 Notifications Banners, Sounds, Badges 3 Background App Refresh 1		Camera	
Notifications Banners, Sounds, Badges Background App Refresh	8	Siri & Search Siri & Suggestions	>
Background App Refresh	C	Notifications Banners, Sounds, Badges	>
	0	Background App Refres	sh 🕐
া Mobile Data	070	Mobile Data	

STEP 🖸



We recommend using the following options: Allow notifications = On Banner style = Persistent Sounds = On Badges = On Show previews = Always Notification grouping = Off

HOW TO DOWNLOAD THE DPD APP

Nutricia Homeward deliveries are made either by DPD or by a Nutricia Homeward driver. Downloading the DPD App means you can easily update your delivery instructions.

iPhone STEP **0**



Access the App Store on an iPhone Using the search function (bottom right) enter **DPD** in the search box

iPhone STEP 2



Press GET to download the app

iPhone STEP **6**



Press INSTALL and then press **OPEN** open the app

Android phone STEP **1**



Access the Google Play Store on an android phone Using the search function (top right) enter **DPD** in the search box

Android phone STEP **2**



Press **INSTALL** to download the app





Press OPEN open the app





Nutricia Ltd White Horse Business Park, Trowbridge, Wiltshire BA14 OXQ SCC4112-07/22