

NUTRICIA

flocaire<sup>®</sup> Infinity<sup>™</sup> III

# TROUBLESHOOTING & PUMP ALARMS

## STEP BY STEP GUIDE

### Why your pump alarms & how to stop it

① When the pump alarms, snooze or mute the alarm



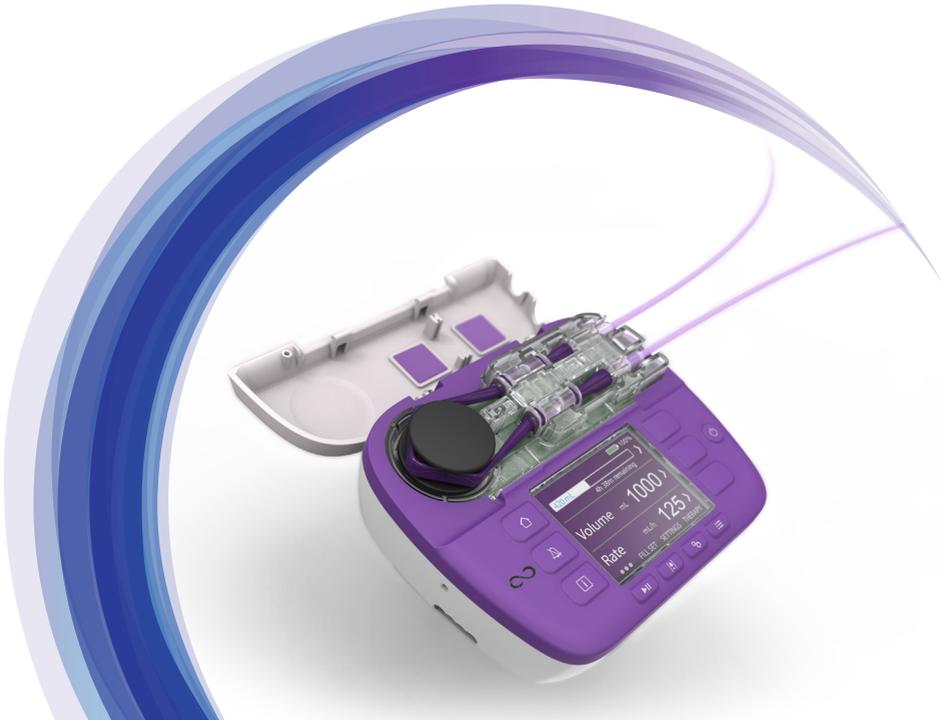
② Verify the type of alarm and follow suggestion solution displayed by using



③ Cancel the alarm by pressing the 'Home' button



④ Commence feeding



ALARM	REASON	SOLUTION
	The pump has been untouched for 3 minutes or more	Press any button to acknowledge the warning message
	The pump has detected air in the giving set	<p>If your feeding reservoir is intended to be empty, disconnect and discard feeding reservoir and Flocare Infinity giving set or replace as per training.</p> <p>If your feed reservoir is NOT intended to be empty, disconnect from feeding tube and use FILL SET function to clear air. Reattach the feeding tube and recommence feed. Make sure there is no excessive foam in the feeding reservoir</p>
	The air sensor is dirty	Make sure the air sensor is clean
	Giving set not properly installed	Insert a Flocare Infinity giving set
	The battery charge is low	Connect the pump to the AC power adaptor and mains to recharge the battery for 6 hours. During charging the pump can be used
	The battery charge is critically low	Connect the pump to the AC power adaptor and mains to recharge the battery immediately for 6 hours. During charging the pump can be used

ALARM	REASON	SOLUTION
	The pump has detected an occlusion between the pump and the feeding reservoir	Check the Flocare Infinity giving set between the pump and the reservoir for kinks or other obstructions and correct if found. Restart the pump
	The sensor area is dirty	Clean the sensor area
	Recurring alarm	If alarm persists, replace the Flocare Infinity giving set
	The pump has detected an occlusion between the pump and the patient	Check the Flocare Infinity giving set between the pump and feeding tube for kinks or other obstructions and correct if found Check the feeding tube for kinks or other obstructions according to your training and correct if found
	The sensor area is dirty	Clean the sensor area
	Recurring alarm	If alarm persists, replace the Flocare Infinity giving set
	The pump has completed the delivery of the programmed therapy	Press HOME button if your therapy is completed
	The pump has detected a system failure	Contact your Nutricia Homeward Nurse to arrange for the pump to be serviced

You can contact Nutricia Homeward 24 hours a day, seven days a week for advice on 0800 093 3672.

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