

EARLY MAY BANK HOLIDAY

MONDAY 5 MAY 2025

Due to UK early May Bank Holiday, planned deliveries may arrive sooner. Your delivery confirmation text message will provide the exact delivery date.

- Deliveries originally scheduled with Nutricia Homeward Fleet drivers or DPD, for Monday 5 May will be delivered on Saturday 3 May

NUTRICIA HOMEWARD PATIENT SERVICES TEAM

OPENING HOURS

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|---------------------|---------------|
| Friday 2 May 2025 | 08:00 -20:00 |
| Saturday 3 May 2025 | 09:00 - 13:00 |
| Sunday 4 May 2025 | CLOSED |
| Monday 5 May 2025 | CLOSED |
| Tuesday 6 May 2025 | 08:00 -20:00 |

OUT OF HOURS ADVICE LINE

Outside office hours, advice is available 24/7 on pumps, equipment and feeding tube problems (but not on individual deliveries) via our out of hours line:

0800 093 3672.

This service is operated by the Nutricia Homeward Nursing team, you can be assured you will be speaking with an experienced nurse who will try to resolve your issue. The aim of the service is to try and assist with any pump or tube related queries without you needing to contact 111, other NHS services, attend A&E or a walk-in centre, but there may be an occasion when your Homeward Nurse will advise this would be the right course of action.

Unfortunately, a nurse will not be able to come and visit you out of hours. However, if there is a need for a follow-up visit or call, your local Homeward Nurse will telephone you on the next working day to arrange this.

For more information on the Nutricia Homeward service, please visit our website:

www.nutriciahomeward.co.uk