

# NUTRICIA HOMEWARD 2025 HIGHLIGHTS

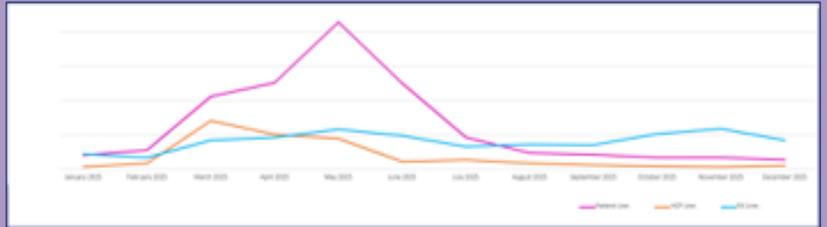
We supported **35,000** patients in 2025, welcoming **15,000** new patients to the Nutricia Homeward Service

100,000  
Emails



200,000  
Phone Calls

Throughout 2025 we steadily improved our call answer times



373,000  
prescriptions



725,000 orders  
(58 million units)



New Nutricia  
Homeward Times



We continued our digital transformation journey with the launch of Nutricia Homeward MyConneX.

**4,000** HCPs use Nutricia Homeward MyConneX

**18,000** patients are registered to use Nutricia Homeward MyConneX

251,000 Homeward Nurse interactions

8,000 patients supported home with discharge training

15,000 feeding tubes replaced

12,000 people supported out of hours

91% of patients scored the Homeward Nursing Service as 4 or 5 out of 5



Changing Clinical Practice: BAPEN poster presentation on community capsule tube replacements.